

Bulletin 4- Speech and Language Therapy accelerated change

February 2019

As an Allied health profession service for children and young people we are on an improvement journey of transformational change to deliver on the 5 ambitions of Ready to Act (2016)

<http://www.gov.scot/Publications/2016/01/1324>.

As intimated in Bulletins 1 -3, the **Speech and Language Therapy** service has decided to accelerate the pace of change now, with the aim of having a different service delivery model in 2019. Thank you for supporting us through this.

We have now moved forward with this change and offering different ways of helping children and families. It will be an ongoing journey of continuous improvement over time as we learn what is meeting needs most effectively.

A new service guide is available on our website. Please click [here](#) to access it or copy this link into your web browser: http://eds.tayside.scot.nhs.uk/NHSTaysideDocs/groups/nhst_ahp/documents/documents/prod_315860.pdf

The advice line, highlighted in bulletin 3, is bedding in, with many parents and some professionals accessing advice, being signposted to other services, or invited to a targeted or specialist session with a speech and language therapist. It is still early days, but those who have accessed this phone line have given positive feedback to date.

Access the advice line on 01382 740317 on Tuesday 9.30-11.30 a.m. and Thursday 4-6pm.

We also have a range of **Drop In** and **CHAT and Play** sessions that families and professionals are attending.. Please see our Facebook and website for details.

The other way of accessing the service is via a **Request for Assistance (RFA) form** – but we would always prefer a conversation first if at all possible. The original form has been replaced by a new shorter version which is available on our website. Click [here](#) to access this or copy this link into your web browser:

http://eds.tayside.scot.nhs.uk/NHSTaysideDocs/groups/nhst_ahp/documents/documents/prod_315867.pdf

Do you want to talk about this work? We have been sharing more detailed information with key groups of professionals face to face. We welcome requests to come and talk to any groups who want to know more. Please get in touch.

We continue to welcome the opportunity to share the news that our service is transforming to meet the needs of children across Tayside quicker and earlier. We are committed to meeting the needs of children, young people and their families but how we do this is going to look different for many families and professionals across Tayside

In the meantime, Morag Dorward, Allied Health Professional Lead is the accountable officer and is happy to speak to anyone about this. Her contact details are morag.dorward@nhs.net or telephone 01382 346550.

